Frontline Service:	PRINTING SERVICE				
Schedule of Availability of Service:	Monday to Friday ; Saturday 8:00 AM – 8:00 PM ; 8:00 AM – 5:00 PM				
Clients/Patrons:	Undergraduate/graduate students, Faculty and Staff (REPS and Admin)				
Service Provider:	Computer Services and Multimedia Section				
Requirements:	None				
Processing Time:	Time varies based on the number of pages of the document and/or the preferred quality of printing (printer preference)				

STEP	PROCEDURE		DURATION	FEE	PERSON	FORM/S	
	CLIENT/PATRON	SERVICE PROVIDER	DURATION	FEE	RESPONSIBLE	FURIVI/S	
1	Inserts his/her flashdrive (USB) to allotted PC and opens the file;	Commands its printing depends on client's printing preference;	1 minute	B&W/Plain Text Dot-Matrix Print = P 1.00/page			
2	Client/patron pays the amount and signs in the log sheet.	Gives the printout/s to client/patron and receives and records the payment.	1 minute	Laser Print = P 5.00/page Colored/Graphic = P 5.00/page	Staff in-charge	Log sheet	
END OF TRANSACTION							